

GENESYS

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Web Services API Reference

SendMessage

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SendMessage

This operation is part of the SMS Session API section of the Web Services API.

Overview

This request will send a text message to all SMS session participants.

Request URL	/api/v2/me/smssessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	SendMessage
text	text to send to customer

Sample

Request

```
POST api/v2/me/smssessions/0071023821aec011
{
    "operationName": "SendMessage",
    "text": "How may I help you?"
}
```

Response

```
{
    "statusCode": 0
}
```

Notification

Here are the list of notifications received after sending a new message.

Notification with new message