



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

CancelConsult

Contents

- [1 CancelConsult](#)
 - [1.1 Overview](#)
 - [1.2 Parameters](#)
 - [1.3 Sample](#)

CancelConsult

This operation is part of the [SMS Session API](#) section of the [Web Services API](#).

Overview

Use this operation to cancel a [Consult](#) request. If the agent has already accepted the invitation, Web Services can't cancel the consultation.

Request URL	/api/v2/me/smsessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	CancelConsult

Sample

Request

```
POST api/v2/smsessions/0000Na9B26EF006E
{
  "operationName": "CancelConsult"
}
```

HTTP response

```
{
  "statusCode": 0,
  "referenceId": 5
}
```

Notification

If a request is successful, Web Services doesn't publish a CometD notification. See below for examples of how Web Services handles errors:

Cancel interaction error

```
{
  u'notificationType': u'Error',
  u'errorMessage': u'Request failed',
  u'referenceId': 35
}
```

User data update error

```
{
  u'notificationType': u'Error',
  u'errorMessage': u'Unable to manage user data for interaction id',
  u'referenceId': 35
}
```