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Web Services API Reference

Outbound API

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Outbound API

The Outbound API supports asynchronous operations — calls to the API are translated to T-Server events and sent to the appropriate T-Server. Results are received asynchronously, converted to a Web Services resource, and then sent to the client via the CometD channel. Outbound campaign operations have the following endpoints: **`/api/v2/me/outbound-campaigns`** and **`/api/v2/me/outbound-campaigns/<campaign-name>`**. Outbound record operations have the following endpoints: **`/api/v2/me/outbound-records`** and **`/api/v2/me/outbound-records/<record-handle>`**

You can use the Outbound API to write client applications that include outbound preview features. Refer to the [Outbound Contact](#) documentation for more information about Outbound.

For more information about Outbound API operations, click the links below:

Campaign Operations

- [Outbound Campaign Resource](#)
- [Request Campaign Status](#)
- [Start Preview Session](#)
- [End Preview Session](#)
- [Request Preview Record](#)

Record Operations

- [Outbound Record Resource](#)
- [Dial Preview Record](#)
- [Reject Record](#)
- [Cancel Record](#)
- [Cancel Record with Phone Number](#)
- [Complete Record](#)

More Record Operations

- [Do Not Call Record](#)
- [Do Not Call Record with Phone Number](#)
- [Create Record](#)
- [Update Record](#)
- [Get Chained Record](#)
- [Reschedule Record](#)
- [Incoming Call From an Outbound](#)

Campaign