

GENESYS

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Web Services API Reference

Remove a disposition

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This operation is part of the Hierarchical Dispositions API portion of the Web Services API.

Overview

Remove a specific disposition.

A Configuration Manager Administrator must be able to remove a Business Attribute Value in any Business Attribute that is known to contain dispositions.

The removed value is immediately unavailable via the API.

Example

Note that dispositions only live at the group level. There is no root level disposition resource:

DELETE /groups/{id}/dispositions/{id}

In Configuration Manager

The business attribute value associated with the disposition must be removed.