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Web Services API Reference

Reject

5/5/2025

Reject

This operation is part of the [Facebook API](#) section of the [Web Services API](#).

Overview

Rejects an incoming Facebook invitation.

Request URL	api/v2/me/facebook/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Reject

Samples

Request

```
POST api/v2/me/facebook/01QQQG2MU214P05K
{
  "operationName": "Reject"
}
```

HTTP Response

```
{
  "statusCode": 0,
  "referenceId": 44
}
```

CometD Response

```
{
  "facebook": {
    "capabilities": [],
    "comment": "I am crazy about my test",
    "contactId": "00025aA4V4DR005N",
    "facebookType": "Inbound",
  }
}
```

```
"from": "Labuprofen",
"id": "01QG4HAN88NP400N",
"message": "On 12:15:1 11/5/2013, P created a facebook post saying hello
world!.",
"receivedDate": "2015-05-07 13:06:33.000+0300",
"revelantResponseTemplateGroups": [],
"state": "Completed",
"subject": "On 12:15:1 11/5/2013, P created a fac...",
"suggestedQueueUris": ["http://192.168.83.25:8090/api/v2/queues/
73f46876-e0b1-4e49-8365-c7c04924b694"],
"uri": "http://192.168.83.25:8090/api/v2/facebooks/01QG4HAN88NP400N",
"userData": {"CBR-IT-path_DBIDs": "",
"CBR-Interaction_cost": "",
"CBR-actual_volume": "",
"CBR-contract_DBIDs": "",
"Classify_Actionability_CtgId": "",
"Classify_Actionability_CtgName": "",
"Classify_Actionability_CtgRelevancy": "",
"Classify_Sentiment_CtgId": "",
"Classify_Sentiment_CtgName": "",
"Classify_Sentiment_CtgRelevancy": "",
"ContactId": "00025aA4V4DR005N",
"CustomerSegment": "default",
"DISP_KEY": "resolved",
"FromAddress": "Labuprofen",
"IxnAlreadyCreatedInUCS": "1",
"PegAGSocial Media Agent Group": 1,
"RRequestedSkillCombination": "",
"RRequestedSkills": None,
"RStrategyDBID": "1225",
"RStrategyName": "Facebook Agent Delivery Strategy",
"RTargetAgentGroup": "Social Media Agent Group",
"RTargetAgentSelected": "a1",
"RTargetObjSelDBID": "117",
"RTargetObjectSelected": "Social Media Agent Group",
"RTargetPlaceSelected": "a1",
"RTargetRequested": "Social Media Agent Group",
"RTargetRuleSelected": "",
"RTargetTypeSelected": "2",
"RTenant": "Environment",
"RVQDBID": "",
"RVQID": "",
"Screen_Actionability_CtgName": "",
"Screen_Actionability_CtgRelevancy": "",
"Screen_Actionability_ScreenRuleName": "",
"Screen_Sentiment_CtgName": "",
"Screen_Sentiment_CtgRelevancy": "",
"Screen_Sentiment_ScreenRuleName": "",
"ServiceObjective": 0,
"ServiceType": "default",
"Subject": "On 12:15:1 11/5/2013, P created a fac...",
"UserData2": "DATAUPDATE-@123",
"_facebookActorId": "152879074923372",
"_facebookActorIdType": 1,
"_facebookActorName": "Labuprofen",
"_facebookCanComment": 1,
"_facebookComments": "[]",
"_facebookContentCreatedOnlyByAdmin": 1,
"_facebookCreatedTime": "1383646506",
"_facebookDriverVersion": "8.5.101.04",
"_facebookInBufferBeforeTarget": "0",
"_facebookInQueueAtTarget": "0",
"_facebookItxType": 2,
```

```
        "_facebookMediaAttachmentsCount": 0,
        "_facebookMessageText": "On 12:15:11 11/5/2013, P created a
facebook post saying hello world!.",
        "_facebookMonitorRefreshStartTime": "1383646502768",
        "_facebookNComments": "0",
        "_facebookNLikes": "0",
        "_facebookPostCanBeDeleted": "true",
        "_facebookPostId": "152879074923372_158210041056942",
        "_facebookShareCount": "0",
        "_facebookSourceId": "152879074923372",
        "_facebookSourceIdType": 1,
        "_facebookUpdatedTime": "1383646506",
        "_facebookUserCreatedAt": "2013-11-05T06:56:43Z",
        "_facebookUserFollowersCount": "0",
        "_facebookUserFriendsCount": "0",
        "_facebookUserImageUrl": "http://abs.twimg.com/sticky/
default_profile_images/default_profile_1_normal.png",
        "_facebookUserLanguage": "r",
        "_facebookUserStatusesCount": "2",
        "_facebookUserUtcOffset": "-1",
        "_twitterFromAddr": "",
        "desktop_actionable": "1",
        "desktop_expand": "1",
        "desktop_sentiment": "Neutral"}}},
    "messageType": "FacebookStateChangeMessage",
    "notificationType": "StatusChange",
    "referenceId": 44
}
```

Field	Description
messageType	The category of message.
notificationType	The purpose of the notification.
uri	The location of the resource.
facebook	The element containing all Facebook-specific data.