

GENESYS

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Web Services API Reference

Subscribe

Subscribe

This operation is part of the Digital User Events API section of the Web Services API.

Overview

This request subscribes to Interaction Server user events.

Request URL	/api/v2/me/multimediaevents
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Subscribe
topics	List of user defined topics to which to subscribe.

This request involves sending a JSON body as well as adhering to the URL path listed above.

POST api/v2/me/multimediaevents

The following is a possible valid JSON for the request:

```
{
    "operationName": "Subscribe",
    "topics": [
         "topic_0",
         "topic_1"
    ]
}
```

Response

The response consists of an HTTP response and a CometD response.

HTTP response

{

```
"statusCode": 0,
   "referenceId": 7,
}
```

CometD response

```
{
    "stateResource": "Subscribed",
    "referenceId": 7,
    "topics": [
        "topic_0",
        "topic_1"
    ],
    "messageType": "MultimediaEventSubscriptionStateChangeMessage"
}
```