

## **GENESYS**

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## Web Services API Reference

Digital User Events API

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This is part of the Multimedia Interactions API section of the Web Services API.

## Overview

This Digital User Events API provides the ability to publish and subscribe to Interaction Server user events. It represents a simple publisher-subscriber mechanism with the ability to publish and listen to specific topic(s). The topic is a user defined string.

Basic Controls

Publish
Subscribe
Unsubscribe