GENESYS™

Web Services API Reference

Digital User Events API

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Digital User Events API

This is part of the Multimedia Interactions API section of the Web Services API.

Overview

This Digital User Events API provides the ability to publish and subscribe to Interaction Server user events. It represents a simple publisher-subscriber mechanism with the ability to publish and listen to specific topic(s). The topic is a user defined string.

Basic Controls

Publish

Subscribe

Unsubscribe