

GENESYS

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Web Services API Reference

Operations

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Operations

The following operations are available for the /devices URI:

Operation	Description	Permissions
GET	Retrieves a list of all devices for the specified grouping (for example /users/{id}/devices will retrieve a list of devices assigned to the specified user).	 Contact Center Admin Agent (only for objects owned by this agent)
POST	Creates a new device	Contact Center Admin

In addition, the following operations are supported for individual devices specified by the /devices/{id} URI:

Operation	Description	Permissions
GET	Retrieves information about the specified device.	 Contact Center Admin Agent (only for objects owned by this agent)
DELETE	Removes the device.	Contact Center Admin