Web Services API Reference

SendMessage

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SendMessage

This operation is part of the Customer Chat API portion of the Web Services API.

Overview

Sends a new text message to the chat.

As with all customer chat API requests, no Authorization header should be included. Instead, the ContactCenterId custom HTTP header should be included.

Request URL	/api/v2/chats/{id}
HTTP Method	POST
Required Features	-
Required HTTP Headers	ContactCenterId

Parameter

Parameter	Value
operationName	SendMessage
text	The text to be sent.

Example

Request

```
POST .../api/v2/chats/652492d9-c2d9-44c9-b9ad-0ab7984114bb
ContactCenterId: cfe5ad67-ba6d-4340-81f9-bb680ef5d498
{
    "operationName": "SendMessage",
    "text": "Hello?"
}
```

Response

```
{
  "statusCode": 0
}
```