

GENESYS

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Web Services API Reference

SendStartTypingNotification

SendStartTypingNotification

This operation is part of the Customer Chat API portion of the Web Services API.

Overview

Notifies the chat that the customer has started typing.

Important

As with all customer chat API requests, no Authorization header should be included. Instead, the ContactCenterId custom HTTP header should be included.

Request URL	/api/v2/chats/{id}
HTTP Method	POST
Required Features	-
Required HTTP Headers	ContactCenterId

Parameters

Parameter	Value
operationName	SendStartTypingNotification

Example

Request

```
POST .../api/v2/chats/652492d9-c2d9-44c9-b9ad-0ab7984114bb
ContactCenterId: cfe5ad67-ba6d-4340-81f9-bb680ef5d498
{
    "operationName": "SendStartTypingNotification"
}
```

Response

```
{
   "statusCode": 0
}
```