

GENESYS

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Web Services API Reference

Create a custom contact

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This operation is part of the Contacts API section of the Web Services API.

Overview

Creates a custom contact in the Genesys system.

| Request URL | /api/v2/contacts |
|-------------------|------------------|
| HTTP Method | POST |
| Required Features | |

Parameters

| Parameter | Description |
|-------------|--|
| name | The name of the contact. |
| phoneNumber | The phone number at which this contact get be reached. |

Example

Request

```
POST /api/v2/contacts
{
    "name":"My Custom Contact",
    "phoneNumber":"123-456-7899"
}

HTTP Response
{
    "statusCode":0,
    "id":"c7d9109c-9942-4853-a5e8-0435b03024a4",
    "path":"/contact/c7d9109c-9942-4853-a5e8-0435b03024a4",
    "contact":"c7d9109c-9942-4853-a5e8-0435b03024a4",
    "uri":"http://dev-ip9-187.gws.genesys.com:8090/api/v2/contact/c7d9109c-9942-4853-a5e8-0435b03024a4"
```