Web Services API Reference

Create a custom contact

4/13/2025

Create a custom contact

This operation is part of the Contacts API section of the Web Services API.

Overview

Creates a custom contact in the Genesys system.

Request URL	/api/v2/contacts
HTTP Method	POST
Required Features	

Parameters

Parameter	Description
name	The name of the contact.
phoneNumber	The phone number at which this contact get be reached.

Example

Request

```
POST /api/v2/contacts
{
    "name":"My Custom Contact",
    "phoneNumber":"123-456-7899"
}
```

HTTP Response

```
{
    "statusCode":0,
    "id":"c7d9109c-9942-4853-a5e8-0435b03024a4",
    "path":"/contact/c7d9109c-9942-4853-a5e8-0435b03024a4",
    "contact":"c7d9109c-9942-4853-a5e8-0435b03024a4",
    "uri":"http://dev-ip9-187.gws.genesys.com:8090/api/v2/contact/
c7d9109c-9942-4853-a5e8-0435b03024a4"
}
```