

# **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Web Services API Reference

SendStartTypingNotification

# SendStartTypingNotification

This operation is part of the Chat API section of the Web Services API.

## Overview

This operation is performed to send notifications to other chat participants that the agent has started typing (for example: 'agent typing').

Request URL	/api/v2/me/chats/{id}
HTTP Method	POST
Required Features	api-multimedia

# Parameters

Parameter	Value
operationName	SendStartTypingNotification

# Sample

# **HTTP Request**

#### POST on /me/chats/{id}

```
{
   "operationName":"SendStartTypingNotification"
}
```

# **HTTP Response**

#### Success

```
{
   "statusCode": 0
}

Failure
{
   "statusCode": an integer value above 0,
   "statusMessage":details
```

}

For details on the statusCode value, please refer to the All Methods sub-section of the Return Values page.

### Notification