

GENESYS

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Web Services API Reference

Set channel to NotReady

Set channel to NotReady

This operation is part of the Channels API section of the Web Services API.

Overview

Sets an agent's channel status to NotReady, meaning the agent is not ready to receive interaction invitations for that channel.

Request URL	/api/v2/me/channels/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	NotReady

Sample

Request

```
POST /api/v2/me/channels/chat
{
    "operationName": "NotReady"
}
```

HTTP Response

```
{
    "statusCode": 0
}
```