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Web Services API Reference

Answer

Answer

This operation is part of the [Voice API](#) section of the [Web Services API](#).

Overview

Answers a ringing call.

Important

When you [create a device](#) and set the telephonyNetwork attribute to Public, Web Services doesn't include the Answer operation in the capabilities for incoming calls on that device. In this scenario, Web Services assumes that an Answer request via CTI is not supported.

| | |
|--------------------------|-----------------------|
| Request URL | /api/v2/me/calls/{id} |
| HTTP method | POST |
| Required features | api-voice |

Parameters

| Parameter | Value |
|---------------|--------|
| operationName | Answer |

Sample

Request

```
POST api/v2/me/calls/012PUFMMS0ASNAK4807GK2LAES00000C
{
  "operationName": "Answer"
}
```

HTTP response

```
{
  "statusCode": 0
}
```

```
}
```

CometD notification

```
{
  "data": {
    "notificationType": "StatusChange",
    "call": {
      "id": "012PUFMMS0ASNAK4807GK2LAES00000C",
      "state": "Established",
      "callUuid": "012PUFMMS0ASNAK4807GK2LAES00000C",
      "connId": "007102719260b00c",
      "deviceUri": "http://127.0.0.1:8080/api/v2/devices/631608b3-ceb1-472b-ba05-2ae39555b0d1",
      "participants": [
        {
          "e164Number": "",
          "formattedPhoneNumber": "15001",
          "phoneNumber": "15001",
          "digits": "15001"
        }
      ],
      "dnis": "15000",
      "callType": "Internal",
      "capabilities": [
        "SingleStepTransfer",
        "InitiateConference",
        "Hold",
        "SingleStepConference",
        "InitiateTransfer",
        "SendDtmf",
        "DeleteUserData",
        "AttachUserData",
        "DeleteUserDataPair",
        "Hangup",
        "UpdateUserData"
      ],
      "duration": "22",
      "mute": "Off",
      "supervisorListeningIn": false,
      "monitoredUserMuted": false,
      "monitoring": false,
      "uri": "http://127.0.0.1:8080/api/v2/me/calls/012PUFMMS0ASNAK4807GK2LAES00000C",
      "path": "/calls/012PUFMMS0ASNAK4807GK2LAES00000C"
    },
    "phoneNumber": "15000",
    "extensions": {
      "WrapUpTime": 0,
      "BusinessCall": 0
    },
    "messageType": "CallStateChangeMessage"
  },
  "channel": "/v2/me/calls"
}
```