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# Web Services API Reference

Message resource

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# Message resource

The message resource includes properties that describe who the message was from, when it occurred, and its type. Messages are returned for **chat** or **facebooksession** interactions when you make GET requests to **/v2/ucs/interactions**.

## Sample data

```
{
  "index":1,
  "from":{
    "nickname":"You",
    "type":"Customer",
    "participantId":"00AF52939EBE5BC4"
  },
  "timestamp":"2013-11-25T1: 02: 22.000+0200",
  "visibility":"All",
  "type":"ParticipantJoined",
  "timestampSeconds":1385406142000L
}
```

## Resource details

| Field            | Description   |
|------------------|---|
| index            | The chat message's sequence number.   |
| from             | The chat's participant data.  |
| type             | The chat messages's type. Possible values are Text, TypingStarted, TypingStopping, ParticipantJoined, ParticipantRejoined, ParticipantLeft, PushUrl, Notice, or TranscriptSaveDone. |
| visibility       | The chat message's visibility. Possible values are All, Agents, or Supervisors.   |
| timestamp        | The date the chat message was received, in yyyy-MM-dd HH:mm:ss.SSSZ format.   |
| timestampSeconds | The date the chat message was received, in seconds.   |