

## **GENESYS**

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## Web Services API Reference

Assign Business Unit To Agent

## Assign Business Unit To Agent

This operation is part of the Business Unit API section of the Web Services API.

## Overview

Assign a business unit to an agent.

This will also assign the Business Unit to the corresponding Configuration Manager person.

Assigning an agent to a Business Unit can be done two ways:

- Assign an Agent to a Business Unit
- Assign a Business Unit to an agent

Bulk assignment operations are available for this operation.

POST /users/{id}/groups
{
 "uris":["group uri"]
}