

GENESYS

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Reporting Guide

GWE - Visit Metrics

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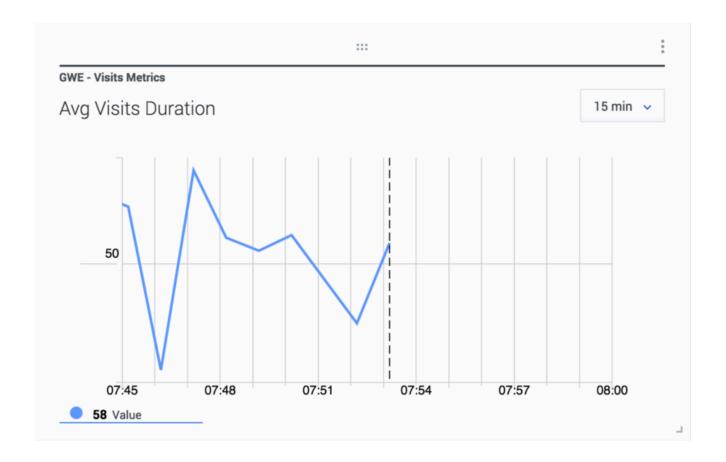


Contains the following metrics:

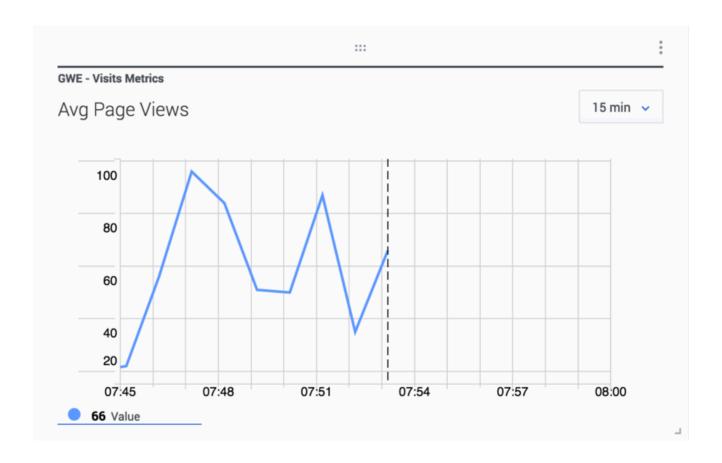
- Total Pages—The total number of page views for the last hour and a half.
- **Total Visit Duration, sec**—Summary total of the number of seconds spent by all visitors on the site during the last hour and a half.
- Average Visit Duration, sec—The average number of seconds for visits that occurred during the last hour and a half.
- Average Page Views—The average number of pages visited for each visit during the last hour and a half.
- Total Visitors—The total number of active visits during the last hour and a half.

You can also view Average Visit Duration and Average Page Views as trend lines:

Reporting Guide 2



Reporting Guide 3



Reporting Guide 4