

GENESYS

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Reporting Guide

Basic Views

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When you open the Pulse dashboard, you can click the white plus sign in the blue tab to select from the following widgets, each of which allows for certain Basic Views:

- GWE Engagement Summary Today Basic View
- GWE Web Traffic Today Basic View
- GWE Visit Metrics
- GWE Authenticated Visitors Today
- GWE New vs. Returning Today
- GWE Rates Today