GENESYS™

Developer's Guide

Creating an Application

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Creating an Application

You must create an application to run Genesys Web Engagement — see Application Development for details about the workflow for creating and deploying an application.

Complete the procedures on this page to create an application and then define its monitoring domains.

Creating a New Application

In this procedure you'll run the **create** script (**create.bat** on Windows and **create.sh** on Linux) to create your project structure. This script creates all the files required to run Genesys Web Engagement on your website.

Start

1. Navigate to the *GWE_installation_directory* and type the following command:

   ```
   create your_application_name.
   ```
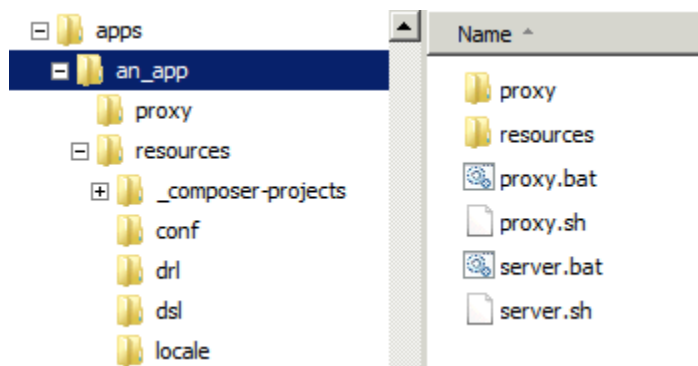
End

Note: To request debug-level logs while this command is executed, use the **-v** parameter. For example:

```
create myApp -v
```

Result

A folder named *your_application_name* is created in *GWE_installation_directory*/**apps**.

The directory structure for the "an_app" application.

This folder contains all the materials used to build and deploy your application:

- **proxy** contains the proxy configuration files used for testing purposes.

- **resources** contains the resources used by the app, including:

    - **_composer_project**, which contains all the SCXML default templates for the routing strategies and GRS rule template project. In addition, it contains the source code for the Browser Tier Widgets used for engagements.

    - **conf**, which contains an environment property file.

    - **drl** contains your application's rules.

    - **dsl** contains your application's DSL.

    - The rest of the resources, including the **locale** folder, are widget-specific.

Next Steps

- Generating and Configuring the Instrumentation Script