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Deployment Guide

elasticsearch Section

12/17/2025

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Most of this section is for internal use only. Therefore, you should avoid changing the options in this section, which should be modified only by authorized Genesys representatives, except for the option listed below.

If you need to configure other aspects of Genesys Web Engagement's indexing capabilities, please contact your Genesys representative.

http-read-only

Description: Indicates whether Elasticsearch is read only. If you need to import Pulse templates, you must set this option to `false` to make Elasticsearch available for writing.

Mandatory: No

Default Value: `true`

Valid Values: `true`, `false`

Changes Take Effect: After start/restart