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## API Reference

Genesys Web Engagement API Reference

# Genesys Web Engagement API Reference

Welcome to the *Genesys Web Engagement 8.5 API Reference*. This document provides you with the information you need to use the Genesys Web Engagement REST and Javascript APIs. See the summary of chapters below.

## Monitoring JS API

Use this JavaScript API to submit events to the Genesys Web Engagement Server.

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[Monitoring JS API](#)

## Chat JS API

Use this JavaScript API to control all aspects of the chat session.

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[Chat Service JS API](#)

[Chat Widget JS API](#)

## Notification Service REST API

Use this REST API to send notifications to your web pages.

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[Notification Service REST API](#)

## Engagement REST API

Use this REST API to start or cancel an engagement attempt.

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[Engagement REST API](#)

## History REST API

Use this REST API to find the web history stored by the Genesys Web Engagement Server.

## Pacing REST API

Use this REST API to access pacing information.

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[History REST API](#)

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[Pacing REST API](#)

### Business Events DSL

Use this information to define business events in the DSL.

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[Business Events DSL](#)