GENESYS™

API Reference

Query identities by globalVisitID

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Query identities by globalVisitID

Contents

Description

This method retrieves a list of identities for the given global visit ID.

Request

Method	GET
URL	/global_visits/**${globalVisitId}**/identities
Parameters	

Name	Value	Mandatory	Description
${globalVisitId}	string	yes	Global visit identifier.

Response

The History REST API answers with HTTP codes for every request. The following table shows the correct response for a successful request. See HTTP Response Codes and Errors for further details on the possible codes that this request can return.

HTTP code	200
HTTP Title	OK
Body	JSON array of Identity