GENESYS™

API Reference

Additional Methods

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Additional Methods

Besides the main API methods, the following methods are also available since chat version 850.6.0:

- onBeforeChatOptionsApplied(callback)—Use this method to modify options before the chat starts or restores. This method may be useful if you do not control the `startChat()` call but still need to control some of the options.

- onSession(callback)—This is an alternative method of accessing the Chat Service JS API. This method is an alternative to accessing the Chat Service JS API through the done callbacks of the `startChat` and `restoreChat` methods. This method may be useful if you do no control the `startChat` call.

- close()—Close the chat widget. Added in 850.5.0

- toggle() —Minimize or restore the chat widget. Added in 850.6.0.

- onMinimized(callback) —Add a callback when the chat widget is minimized or restored. Added in 850.6.0

- isMinimized()—Check if the chat widget is minimized. Added in 850.6.0

- VERSION—Returns current chat version. Added in 850.1.0