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## Genesys Web Engagement Plug-in for Workspace Desktop Edition Help

What are the GWE Plug-ins for Interaction Workspace / Workspace Desktop Edition?

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Once installed, as detailed [here](#), the Genesys Web Engagement Plug-ins enable Interaction Workspace or Workspace Desktop Edition to support the Web Engagement interactions that are created when actionable events are submitted to the Web Engagement Backend Server.

The Web Engagement Plug-ins integrate in the following views of Interaction Workspace / Workspace Desktop Edition:

1. [Interaction Case Data](#)
2. [Contact Interaction History Details](#)
3. [Web Activity Tab](#)

You can also customize views to integrate your own business information. For details about customizing views, see the [Interaction Workspace Developer's Guide](#).