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# Genesys Web Engagement Plug-in for Workspace Desktop Edition Help

[Viewing Contact Interaction History](#)

## Viewing Contact Interaction History

The Web Engagement Plug-in provides the browsing history in this section for specific interactions of type "webengagement". The browsing history is displayed for the whole visit associated with the selected Web Engagement interaction.

This presentation can be configured in the Module Configuration file (Genesyslab.Desktop.Modules.WebEngagement.module-config) as a special activity type with the fixed name "History".