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Deployment Guide

Backend Server settings Section

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The configuration options in the settings section are general settings for the Backend Server.

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event-mode

Default Value: true

Valid Values: true, false

Changes Take Effect: After start/restart

Enables or disables the event mode for collaboration with Genesys Rules System. This option is used by the Genesys Rules Authoring Tool when rules are deployed.

loadbalancer

Default Value: ""

Valid Values: A valid HTTP load balancer URL.

Changes Take Effect: After start/restart

Specifies the address of the load balancer for a cluster of Frontend servers. If specified, this value is used as the address for delivering events from the Backend Server to the Frontend Server. If specified, this option **overrides** connections defined in a server's connection tab. If not specified, you must set a connection between the Frontend Server and Backend server directly (direct configuration method should only be used for development and testing). For more information on configuring load balancing, see [Load Balancing](#).