GENESYS™

API Reference

startChatInThisWindow

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Contents

Description

Use this method in a separate window ("popup" mode) to render a chat widget that occupies the whole page. Normally, if you use default provided `chatWidget.html`, you never have to use this method.

Returned promise

This method returns a promise similar to the one returned by startChat.

Options

Most of the options are extracted from the URL, which is formed by the `startChat` method, if called to create a chat in "popup" mode. However, some options cannot be passed in the URL but must be passed directly. These include:

- ui — Use to pass an object with "hooks" to customize the built-in UI.
- registration — Use to pass a function with custom registration workflow.
- transport — Use in case you provide a custom transport.
- logger