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# Developer's Guide

[Start your Servers](#)

# Start your Servers



**Purpose:** To describe how to start the servers.

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## Configure the Web Engagement Channel



**Purpose:** To configure the engagement channel in the Backend Server's configuration options.

### Start

1. Open Genesys Administrator and navigate to `PROVISIONING > Environment > Applications`. Select the application defined for the Web Engagement Backend Server and click `Edit...`
2. Select the options panel. In the `service:wmsg` section, select the `wmsg.connector.defaultEngagementChannel` option and enter the engagement mode that you wish to implement for your application: `proactiveChat`, `proactiveCallback`.

### End

### Next Steps

 [Configure the Registration Form](#)

## Configure the Registration Form



**Purpose:** Set up the Registration Form in the Backend Server's configuration options. This option displays the registration form to anonymous customers when they are engaged by the Solution.

### Start

1. Open Genesys Administrator and navigate to `PROVISIONING > Environment > Applications`. Select the application defined for the Web Engagement Backend Server and click `Edit...`
2. Select the options panel. In the `service:wmsg` section, select the `wmsg.connector.wns.showRegistrationForm` option. Set to `all` to display this form for all types of engagement. See the [wmsg.connector.wns.showRegistrationForm](#) for details about possible values.

### End

### Next Steps

 [Start the Web Engagement Servers](#)

## Start the Web Engagement Servers



**Purpose:** If you've been through all the previous steps successfully, you can start your Web

Engagement Servers from either **Genesys Administrator**, or the **Start.bat** script.

### Start

- You can start servers from the Genesys Administrator.
  1. Navigate to PROVISIONING > Environment > Applications.
  2. Select the Web Engagement Servers.
  3. Click Start applications in the Runtime panel.
- Or, use the provided Start.bat script.
  1. Navigate to the Web Engagement installation directory and launch the Windows Console of commands (cmd.exe).
  2. Type:  
start.bat

### End

The Web Engagement Backend Server and Web Engagement Frontend Server are started in Genesys Administrator.

### Next Steps

 [Summary of Tasks](#)