

GENESYS

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Deployment Guide

Preparing your Deployment

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Purpose: To list the items to consider before you install and set up Genesys Web Engagement.

Complete the following tasks before installing Genesys Web Engagement:

- Refer to the Genesys Supported Operating Environment Reference Guide to ensure your operating environment meets the requirements to run Genesys applications.
- Review the Related Components and ensure your required components are installed.
- Review the Security and Multi-Tenancy and Load Balancing pages.

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