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# Deployment Guide

Configure the Frontend Server for UTF-8

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# Configure the Frontend Server for UTF-8



**Purpose:** To configure your Frontend Server to support UTF-8 in Configuration Server. You must complete this procedure to enable Frontend Server to support multi-language categories.

## Prerequisites

- Your version of Configuration Server supports UTF-8 (version 8.1.200.04+).

## Start

1. Navigate to your installation directory for the Frontend Server and open the `launcher.xml` file with a text editor. For example: `C:\GCTI\Genesys Web Engagement\servers\frontend\launcher.xml`.
2. Find the parameter named `useUTF8CfgSrvConnect`.
3. In the format element, change the default value to `true`. For example:

```
<parameter name="useUTF8CfgSrvConnect" displayName="useUTF8CfgSrvConnect"
mandatory="true">
  ...
  <format type="boolean" default="true" />
  <validation />
</parameter>
```

4. Save your changes.

## End