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Deployment Guide

Configure Rules Deployment for the Cluster

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Purpose: Configure the Rules Authoring Server and one of your Backend Servers to enable rules deployment over the cluster.

Prerequisites

- You must choose one of your Backend Servers (any node in the cluster) to be in charge of rules deployment over the cluster. After this configuration step, this Backend Server will be able to publish rules for all the Frontend Servers of the cluster.

Start

Important

In the following steps, *Web_Engagement_Backend_server_1* is used as the Backend Server in charge of rules deployment.

1. In Genesys Administrator, select the Rules Deployment Backend Server and click the Edit . . . button to check its configuration. Select the Configuration tab. Make sure that, in section Server Info, the listening ports include a port with the backend/data/rules/deploy id and the http protocol.

* Listening Ports:

Add Edit Remove	
ID ▲	Port
backend/data/rules/deploy	9081
default	9081
https	9443

Listening ports

2. Add the Rules Deployment Backend Server application to the connections of the Genesys Rules Authoring Server, as detailed in Step 1 of the [Configuring the Genesys Rules Authoring Tool](#) procedure.
3. If you have more than one Frontend server in your cluster, add all the Frontend Servers to the Connections of the Rules Deployment Backend Server:
 - In the Connections Section, click the Add . . . button. Browse one of the Frontend Server. Click OK.
 - Redo this step as many times as needed.

*** General**

* Name: Web_Engagement_Backend_Server_1

* Application Template: Web_Engagement_Backend_Server




* Type: Genesys Generic Server

Version: 8.1.1

Server: ☒ True

State: ☒ Enabled

Connections:

 Add  Edit  Remove

Server ▲	Connection ...	Local Timeout	Remote Tim...	Trace Mode
Chat_Server		0	0	[Unknown T...
ContactServer		0	0	[Unknown T...
Interaction_Server		0	0	[Unknown T...
OrchestrationServer		0	0	[Unknown T...
Web_Engagement_Frontend_Server_1		0	0	[Unknown T...
Web_Engagement_Frontend_Server_2		0	0	[Unknown T...

Connections to all the Frontend Servers

End

- Rules deployment is now possible, as described in [Create a rules package](#);
- Before you start deploying rules, make sure that at least the following servers are up and running:
 - The Backend Server chosen for rules deployment;
 - All the Frontend Servers.

Next Steps

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