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Deployment Guide

Configure Roles for GRAT

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Purpose: Configure Roles for Genesys Rules Authoring Tool.

(Optional) Configure Roles Settings for Rules Management



Purpose: To import permissions which enable a user to create rules for Genesys Web Engagement. Once roles are imported, you can assign them to the user involved in publishing the rules template and creating rules for Web Engagement.

Note: This step is optional if you already created a user with Roles Privileges that enable creating Rules packages in Genesys Rules Authoring. See [Role-Based Access Control](#) in the Genesys Rules System Deployment Guide.

Start

1. Start Genesys Administrator and navigate to **PROVISIONING > Accounts > Roles**. Click **New...**
2. Enter a name for this role. For instance, **GWE Rules Administrator**.
3. Expand **Members**. You can now specify who will have this role privilege. Click on the **Add** buttons to add an access group or a user. For instance, **demo**.

GWE_Rules_Administrator - \Roles

Cancel Save & Close Save Save & New Reload Validate Permissions

Configuration Role Privileges Permissions

*** General**

* Name: GWE_Rules_Administrator

Description: in GRDT - import or create, modify and publish templates, in GRAT - create, modify, delete and dep

Tenant: Environment

State: ☒ Enabled

Members

Users:

Add Edit Remove				
User Name ▲	Agent	Last Name	First Name	Emp
No objects to display				

Access Groups:

Add Edit Remove		
Name ▲	Type	Sta
No objects to display		

New Role

4. Select the Role Privileges tab and select Genesys Rules Authoring Tool in the Add/Remove Products section. The list of privileges appears.

GWE_Rules_Administrator - \Roles

Cancel Save & Close Save Save & New Reload Validate Permissions

Configuration **Role Privileges** Permissions

Allow All Export Import

Add/Remove Products

<input type="checkbox"/>	Interaction Workspace	▲
<input checked="" type="checkbox"/>	Genesys Rule Authoring Tool	▲
<input type="checkbox"/>	Genesys Administrator	▼

Name ▲	Value
Filter	Filter
Rule Authoring (4 Items)	
▶ Create Rule	
▶ Delete Rule	
▶ Modify Rule	
▶ View Rule	
Rule Packages (4 Items)	
▶ Create Package	
▶ Delete Package	
▶ Deploy Package	
▶ Modify Package	
Rule Templates (3 Items)	
▶ Create Template	
▶ Delete Template	
▶ Modify Template	
Business Calendars (4 Items)	
▶ Create Calendar	
▶ Delete Calendar	
▶ Modify Calendar	
▶ View Calendar	

Imported Role Privileges

5. Click Save & Close.

End

- Members of this role can do the following:
 - Create and publish CEP rule templates
 - Create, modify, and deploy rule packages

- Create, modify, and delete rules

Next Steps

 [Back to Task Table](#)