

# **GENESYS**

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## **Deployment Guide**

**Configure GRDT** 

## Configure GRDT



**Purpose:** To configure Genesys Rules Development Tool.

### Configure the Genesys Rules Development Tool

**Purpose:** To configure the Genesys Rules Development Tool for Genesys Web Engagement.

#### Prerequisites

- Genesys Rules Development Tool (deployed as Composer plug-in or independently in Eclipse), version 8.1.200.17 and higher, is installed.
- You enabled the Galileo update site in GRDT, as described in Installing the GRDT Component in the the Genesys Rules System Deployment Guide.

#### Start

- 1. Open Genesys Rules Development Tool by starting Composer or Eclipse.
- 2. Navigate to Window > Preferences. The Preferences dialog box opens.
- 3. Navigate to Genesys Rules System > Configuration Server. Edit the Configuration Server settings.
  - Enter the Configuration Server hostname. For instance, localhost;
  - Enter the Configuration Server port: 2020;
  - Enter the application name for the Rules Authoring Client application; for instance, RulesAuthoringClient.
  - In the Authentication section, enter the name and password for a user who can connect to the Configuration Server.
- 4. Click on the Apply button.
- 5. Navigate to Genesys Rules System > Repository Server. Edit the settings.
  - · Enter the Repository Server hostname; for instance, localhost;
  - Enter the Repository Server port; for instance, 8020;
  - Enter the Servlet path; for instance, genesys-rules-authoring;
  - In the Authentication section, enter a name and password for a user who:
    - has Read and Execute permissions for the Genesys Rules Authoring client application (set up in the Configuration Server); this user must have explicit Read and Execute permissions or must belong to an access group with those permissions;
    - · Belongs to a Role with the following privileges: Template Create, Template Modify, Template -

Delete;

- 6. Click on the Apply button.
- 7. Navigate to Genesys Rules System > Template types. Check the following template types:
  - default without enabling the event supporting option.
  - web\_engagement with enabling of the event supporting option.

👬 Preferences			
type filter text	Template Types	<b>⇔</b> •	÷ • •
⊕General	Template types are used to determine operating mode of a rule server, as well as provide a grouping mechanism in the authoring tool		
Composer Composer Composer Configuration Server Configuration Server Configuration Server Complete Types Template Types Install/Update Java Model Validation openArchitectureWare Plug-in Development Plug-in Development Server Server Configuration Validation Validation	Name default iwd web_engagement	Event Support false false true	Remove
Web Services T. ML Xtext	Show automatic type addition dialogs		Apply
		ОК	Cancel

Template types in Composer

#### End

#### Next Steps Back to Task Table