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Deployment Guide

Configure Genesys Rules Authoring Tool

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Purpose: To enable the Genesys Rules Authoring Server to work with Genesys Web Engagement servers.

Configuring Genesys Rules Authoring Server



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Start

1. Add the Genesys Web Engagement Backend Server to the Connections of the Genesys Rules Authoring Server.
 - In Genesys Administrator, navigate to PROVISIONING > Environment > Applications. Select the application of the Genesys Rules Authoring Server and click Edit....
 - In the Connections section, click Add.... Select the Genesys Web Engagement Backend Server, and click OK.
 - Select the Genesys Web Engagement Backend Server connection that was just added and click Edit. In the Connection Info window, select backend/data/rules/deploy for the ID field. Click OK.

Connection Info

General | Advanced | Network Security

* Server: Web Engagement Backend Server

* ID: backend/data/rules/deploy (9081)

Connection Protocol:

Local Timeout: 0

Remote Timeout: 0

Trace Mode: Trace Is Turned Off

Connection Type: Unsecured

OK Cancel

Connection Info window

2. Configure Genesys Rules Authoring Server. Select the Options tab and edit the Settings section:

- In the Settings section, set verify-deploy-address to false;
- In the Settings section, set group-by-level to false.

Configuration

Options

Permissions

Dependencies

Alarms

Logs

New

Delete

Export

Import

View: Advanced View (Options)

Name	Section	Option	Value
Filter	Filter	Filter	Filter

settings (6 Items)

settings/group-by-level	settings	group-by-level	false
settings/max-connections	settings	max-connections	99
settings/session-timeout	settings	session-timeout	30
settings/session-timeout-alert-interval	settings	session-timeout-aler...	1
settings/strict-mode	settings	strict-mode	true
settings/verify-deploy-address	settings	verify-deploy-address	false

Options settings section

3. In the Security tab, set a user who has "Read", "Create", "Change" rights for the Scripts folder in Log On As. This user should also have: "Read" access to all tenants which are supposed to be used; "Role" with sufficient permissions (as detailed in [Genesys Rules System Deployment Guide](#)), "Read" access to Business Structure folder and associated nodes that are supposed to be used; "Read" access to Scripts folder and Scripts objects (which are representations of the rule templates).

End

Next Steps

[Back to Task Table](#)