



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Deployment Guide

Backend Server settings



# Backend Server settings



**Purpose:** Lists the options available for the **settings** section of the Genesys Web Engagement Backend Server.

## Contents

- [1 Backend Server settings](#)
  - [1.1 event-mode](#)
  - [1.2 loadbalancer](#)
  - [1.3 ors](#)



### event-mode

- Default Value: true
- Valid Values: true, false
- Changes take effect: When the application is started or restarted.
- Description: Enables or disables the event mode for the collaboration with Genesys Rules System.

### loadbalancer

- Default Value: ""
- Valid Values: <IP\_address>:<listening\_port>/frontend or empty
- Changes take effect: When the application is started or restarted.
- Description: Sets the location of the Load Balancer Frontend Server. This option must be set only for Backend Servers used as nodes in a load balancing deployment. If this option is set, the configuration information in the Connections tab of the Frontend Server will be ignored. The Connections section of the Backend Server node must not include any connection to a Frontend Server application.

### ors

- Default Value: ""
- Valid Values: <IP\_address>:<listening\_port>
- Changes take effect: When the application is started or restarted.
- Description: Specifies host and port of Orchestration Servers' cluster. If specified, it will be used for interactions with ORS through REST. If not specified or specified as empty, the information set in the Connections of the Backend Server is used.