

GENESYS

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API Reference

Visit Resource

Visit Resource



Describes the Visit Resource.

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Description

The visit resource contains the information related to a customer's visit, which is the browser session opened by the customer to visit the website. The visit starts with the VisitStarted event (submitted by the website) and then, all the browsing activity is recorded in page, session, and event resources associated with the visit. The customer remains Anonymous till he or she authenticates on the website. When the authentication occurs, the visit is associated with an identity resource, in addition to the new session resource created. Note that several identities will be associated with the same visitld if several customers authenticate on the website. See Identity Resource.

Resource Details

Field	Туре	Mandatory	Description
visitld	string	yes	ID <ref name="guid">GUID (Globally Unique Identifier) of the given visit.</ref
startDate	long	yes	Date in milliseconds at which the visit started.
endDate	long	no	Date in milliseconds at which the visit ended; 0 means that the visit is not terminated.
activeSessionId	string	no	ID <ref name="guid"></ref> of the current active session if any; otherwise, null.
globalVisitID	string	no	ID <ref name="guid"></ref> of the global visit.
userAgentID	string	no	ID <ref name="guid"></ref> of the associated user agent if any; otherwise, null.
eventIds	string[]	no	Array of event IDs <ref name="guid"/> associated with this visit.</ref
events	event[]	no	Array of the event resources associated with this visit.
pagelds	string[]	no	Array of page IDs <ref name="guid"/> associated with this visit.</ref

Field	Туре	Mandatory	Description
pages	page[]	no	Array of the page resources associated with this visit.
sessionIds	string[]	no	Array of session IDs <ref name="guid"></ref> associated with this visit.
sessions	session[]	no	Array of the session resources associated with this visit.

<references />

Related Operations

- · Create new event for visit
- Create new page for visit
- Create new session for visit
- Create new visit
- · Query events by visit
- · Query identities by visit
- · Query pages by visit
- Query sessions by visit
- Query visit
- · Create new visit for identity
- · Query visits by identity

Example

Retrieve a Given Visit

Request

GET http://192.168.73.246:9081/backend/data/visits/f24c60f6-0728-4f3d-b8b4-1e7bad2dc8a3

Response

HTTP/1.1 200 OK

Date: Wed, 12 Dec 2012 16:03:03 GMT

Content-Type: application/json; charset=UTF-8

```
Date: Wed, 12 Dec 2012 16:03:03 GMT
Accept-Ranges: bytes
Server: Restlet-Framework/2.1.0
Content-Length: 345
{"eventIds":null, "events":null, "pageIds":null, "pages":null, "sessionIds":null, "sessions":null,
"visitId":"f24c60f6-0728-4f3d-b8b4-1e7bad2dc8a3",
"startDate":1354797882714, "endDate":0,
"activeSessionId":"00000000-0000-1000-8000-00000000000",
"globalVisitID":"c93a19a1-45db-4d59-9c85-b637daea4a20",
"userAgentId":"b4ec8ef0-3fa2-11e2-aee5-00505625a04f"}
```