GENESYS™

API Reference

Query identity

5/2/2025

Query identity

	GET /identities/${identityId}

Contents

Description

Retrieves a given identity.

Operation

Method	GET		
URL	**/identities/${identityId}**		
Name	**Value**	**Mandatory**	**Description**
URI Parameters			
${identityId}	string	yes	Identity identifier.
include_visits	• `true` • `false`	no	If `true`, the returned identity contains the reference list of associated visits.
include_visits_detail	• `true` (if `include_visits=true`) • `false`	no	If `true`, the returned identity contains the associated visit resources. You can only use this parameter if `include_visits` is set to `true`.
include_sessions	• `true` • `false`	no	If `true`, the returned identity contains the reference list of authentication sessions.
include_sessions_detail	• `true` (if `include_sessions=true`) • `false`	no	If `true`, the returned identity contains the associated sessions. You can only use this parameter if `include_sessions` is set to `true`.
include_pages	• `true` • `false`	no	If `true`, the returned identity contains the reference list of the associated pages.
include_pages_detail	• `true` (if `include_pages=true`) • `false`	no	If `true`, the returned identity contains the associated pages. You can only use this parameter if `include_pages` is set to `true`.

Method	GET		
include_events	• `true` • `false`	no	If `true`, the returned identity contains the reference list of associated events.
include_events_detail	• `true` (if `include_events=` `true`) • `false`	no	If `true`, the returned identity contains the associated events. You can only use this parameter if `include_events` is set to `true`.

\<references /\>

Response

The History REST API answers with HTTP codes for every request. The following table shows the correct response for a successful request. See HTTP Response Codes and Errors for further details on the possible codes that this operation can return.

HTTP code	200
HTTP Title	OK
Body	JSON Identity.

Examples

The following operation retrieves the identity resource with pat.thompsom@genesyslab.com ID.
Request

http://192.168.73.246:9081/backend/data/identities/pat.thompsom@genesyslab.com

Response

```
HTTP/1.1 200 OK
Date: Wed, 12 Dec 2012 15:17:09 GMT
Content-Type: application/json; charset=UTF-8
Date: Wed, 12 Dec 2012 15:17:09 GMT
Accept-Ranges: bytes
Server: Restlet-Framework/2.1.0
Content-Length: 477
[{"eventIds":null,"events":null,"pageIds":null,"pages":null,
"sessionIds":null,"sessions":null,"identityId":"pat.thompsom@genesyslab.com",
"name":null,"location":null,"entityInCS":null,"visitScope":"Authenticated",
"visitIds":null,"visits":null}]
```