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Widgets Reference

Configuration

Contents

- 1 Configuration
 - 1.1 Description
 - 1.2 Example
 - 1.3 Options

Configuration

Description

SideBar shares the configuration namespace '`_genesys.widgets.sidebar`'. SideBar has UI options to handle the position of sidebar on the screen, disable expand feature sidebar, hide sidebar and add new channels on the fly. The display of channels order is based on the order defined in channels configuration array.

Example

```
window._genesys.widgets.sidebar = {
  showOnStartup: true,
  position: 'left',
  expandOnHover: true,
  channels: [{
    name: 'ChannelSelector',
    clickCommand: 'ChannelSelector.open',
    clickOptions: {},

    //use your own static string or i18n query string for the below two
    displayName: 'Live Assist',
    displayTitle: 'Get live help',
    icon: 'agent'
  },
  {
    name: 'Search',
    clickCommand: 'Search.open',
    clickOptions: {},

    // Example of i18n query string: '@i18n:search.SearchName' where
    // 'search' refers to the plugin namespace and 'SearchName' refers to the property key
    // containing the actual text.
    displayName: '@i18n:search.SearchName',
    displayTitle: '@i18n:search.SearchTitle',
    icon: 'knowledge-center',
    onClick: function ($, CXBus, Common) {
      _genesys.widgets.bus.command('Search.open');
    }
  },
  {
```

Configuration

```
        name: 'Offers',
        displayName: '@i18n:sidebar.OffersName',
        displayTitle: '@i18n:sidebar.OffersName'
    },
    {
        name: 'ClickToCall',
        displayName: '@i18n:sidebar.ClickToCallName',
        displayTitle: '@i18n:sidebar.ClickToCallTitle'
    },
    {
        name: 'WebChat'
    }
]
};
```

Options

Name	Type	Description	Default	Required
showOnStartup	boolean	Shows the sidebar on the screen when Widgets is launched.	true	false
position	string	Defines the position of sidebar on the screen. Acceptable values are 'left' or 'right'.	right	false
expandOnHover	boolean	Enables the expand (slide-out) or contract (slide-in) behavior of sidebar.	true	false
channels[index].name	string	Name of the channel. It can be found in the namespace section documentation of each Widget. Used to identify official channels vs custom channels. If a reserved name is used here, Sidebar will apply default values for that channel. A plugin name defined in the new custom plugin can also be given here. To override the	n/a	true

Name	Type	Description	Default	Required
		default values or when defining a new custom channel/plugin, use the below following properties.		
channels[index].clickCommand	string	Change the default command that is triggered when clicked.	n/a	false
channels[index].clickOptions	Object	Pass valid command options that are used in above click command execution.	n/a	n/a
channels[index].displayName	string or i18n query string	Change the default display name for this channel with your own static string or to achieve localization, use i18n query string. Syntax: @i18n:<plugin namespace>.<display key>.	n/a	false
channels[index].displayTitle	string or i18n query string	Change the default tooltip content for this channel with your own static string or to achieve localization, use i18n query string. Syntax: @i18n:<plugin namespace>.<display key>.	n/a	false
channels[index].icon	string	Change the default Icon for this channel. For the list of Icon names see Included Icons .	n/a	false
channels[index].onClick	function	Define a custom onclick function, this overrides clickCommand and clickOptions.	n/a	false