

GENESYS

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Widgets Reference

API Events

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Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see Widgets Extensions for more information about extending Genesys Widgets.

var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');

oMyPlugin.subscribe('SendMessageService.ready', function(e){});

Name	Description	Data
ready	SendMessageService is initialized and ready to accept commands	n/a
messageSent	Message is successfully sent	{interactionId: (interactionid)}
error	An error occurred between the client and the server	{result: (object), textStatus: (string), statusCode: (number), jqXHR: (string)}