

GENESYS

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Widgets Reference

API Events

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Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see Widgets Extensions for more information about extending Genesys Widgets.

var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');

oMyPlugin.subscribe('SendMessage.ready', function(e){});

Name	Description	Data	Introduced / Updated
ready	The Send Message is initialized and ready to accept commands.	n/a	
opened	The Send Message widget has appeared on screen.	Metadata	
started	The Send Message has successfully started.	Metadata	9.0.002.06
submitted	The user has submitted the form.	Metadata	9.0.002.06
completed	The Send Message has successfully sent the message.	Metadata	9.0.002.06
cancelled	The Send Message has been closed before sending the message.	Metadata	9.0.002.06
minimized	The Send Message widget has been changed to a minimized state.	n/a	
unminimized	The Send Message widget has been restored from a minimized state to the standard view.	n/a	

Name	Description	Data	Introduced / Updated
closed	The Send Message widget has been removed from the screen.	Metadata	