



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Widgets Reference

Overlay

---

## Contents

- 1 Overlay
  - 1.1 Overview
  - 1.2 Usage
  - 1.3 Customization
  - 1.4 Mobile Support
  - 1.5 Screenshots

# Overlay

- [Configuration](#)
- [Localization](#)
- [API Commands](#)
- [API Events](#)

## Overview

The Overlay plugin provides an Overlay window control that widgets can inject their UI into. The Overlay plugin accepts the HTML UI and puts it inside an Overlay control and displays the UI onscreen in a uniform overlay window fashion. This prevents individual widgets from managing the overlay themselves and each widget's UI can be moved between different container types.

Overlay provides these benefits:

- Shows UI in center of window.
- Opens and closes transition animations.
- No overlapping overlays. Only one at a time. Automatically managed by the Overlay plugin.
- Auto-recenter as browser window size is changed.
- Automatic application of mobile styles when running in mobile mode.

## Usage

Overlay is very easy to use; you simply open and close it. When you call `Overlay.open`, you pass-in the HTML content you want to show. If you call `Overlay.open` again while an overlay is already open, it will automatically close the previous overlay before showing yours (unless the previous overlay has reserved the overlay to prevent new overlays).

### Important

By default the overlay has no visible styles or content. You must pass in the HTML you want to show inside the Overlay area. Typically you should create an overlay-type container using `Common.Generate.Container`, put your content inside that, then send it all to `Overlay.open`.

## Customization

Overlay does not have customization options.

## Mobile Support

Overlay will automatically apply mobile CSS styles to its outer container to affect the content within the overlay view. It is up to the content inside the overlay view to dynamically change when the Genesys Widgets .cx-mobile CSS classname is applied to an outer container.

## Screenshots

