

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Widgets Reference

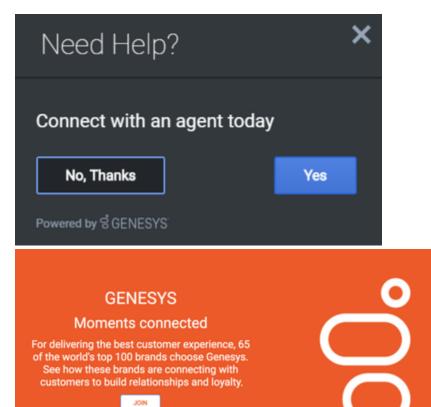
Engage

Contents

- 1 Engage
 - 1.1 Overview
 - 1.2 Usage
 - 1.3 Namespace
 - 1.4 Screenshots

Engage

Introduced: 9.0.002.06



- Configuration
- Localization
- API Commands
- API Events

Overview

The Engage plugin can integrate any Engage solution with Widgets. This plugin is generic and contains commands that automate engagement within Widgets. Starting with version 9.0.015.11, the Engage plugin includes Offers, which allows a customer to view a product or promotion on a page. It

comes with many display modes and rendering options, such as overlay/toaster mode with text or image-only layouts, or both.

Usage

The Engage plugin can be used to show either an invite or an offer via the following methods:

- Calling the **Engage.invite** command
- Calling the Engage.offer command

Namespace

The Engage plugin has the following namespaces tied to each of the following types.

Туре	Namespace
i18n - Localization	Engage
CXBus - API Commands & API Events	Engage
CSS	.cx-engage

Screenshots

Engage Invite



Mobile mode Engage Invite view with dark theme



Mobile mode Engage Invite view with light theme

Engage Offer



Desktop Toast view with both image and text



Desktop Modal Overlay view with text on top



Desktop Overlay view with text at bottom



Desktop Toast view with text content on right side



Desktop Toast view with text content on left side



Desktop Overlay view with text on right side



Desktop Modal Overlay view with text on left side





Mobile Offer inserted onto the top of a web page



Mobile Offer view in modal overlay with background area grayed out



Mobile Offer view in modal overlay