

# **GENESYS**

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### Widgets Reference

Localization

## Localization

#### Important

For information on how to setup localization, please refer to the Localization section in the Deployment Guide

Usage

'clicktocall' namespace should be used when defining localization strings for ClickToCall plugin in your i18n JSON file.

In the example below, we demonstrate defining new strings for the 'en' (English) language. You may use any language codes you wish; there is no standard format. When selecting the active language in your configuration, you must match one of the language codes defined in your i18n JSON file. Please note that you must only define a language code once in your i18n JSON file. Inside each language object you should define new strings for each widget.

#### Default i18n JSON

```
{
         "Title": "ClickToCall",
                           "FirstName": "First Name",
"PlaceholderRequired": "Required",
"PlaceholderOptional": "Optional",
                           "LastName": "Last Name",
                           "PhoneNumber": "Phone",
                           "WaitTime": "Wait Time",
"FormCancel": "Cancel",
                           "AriaFormCancel": "Cancel",
                           "FormSubmit": "Request a number",
                           "AriaFormSubmit": "Request a number",
                           "PhoneLabel": "Dial in now",
                           "AriaPhoneTitle": "Opens the phone application",
                           "AccessLabel": "Access Code",
                           "ExpireLabel": "Number Expires in",
                           "AriaExpireLabel": "Number Expires in Timer",
                           "DisplayClose": "Close",
                           "AriaDisplayClose": "Close",
                           "NetworkFail": "Something went wrong, we apologize for the
inconvenience. Please check your connection settings and try again.",
                           "NetworkRetry": "OK",
"AriaNetworkRetry": "OK",
                           "InvalidAccept": "OK"
                           "AriaInvalidAccept": "OK",
```

you want to quit?",	"PhoneExpired": "Phone number has expired!", "PhoneReRequest": "Request a new number", "AriaPhoneReRequest": "Request a new number", "LocalFormValidationEmptyPhoneNumber": "Please enter a phone number", "ConfirmCloseWindow": "You have unsubmitted form data. Are you sure
	"AriaConfirmCloseCancel": "No", "ConfirmCloseCancel": "No", "AriaConfirmCloseConfirm": "Yes", "ConfirmCloseConfirm": "Yes", "AriaWindowLabel": "Click To Call Window", "AriaMaximize": "Click To Call Maximize", "AriaMinimize": "Click To Call Minimize", "AriaClose": "Click To Call Close"
} }	