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Widgets Reference

API Events

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Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see [Widgets Extensions](#) for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');  
oMyPlugin.subscribe('ChatDeflection.ready', function(e){});
```

Name	Description	Data
ready	ChatDeflection is initialized and ready to accept commands	n/a
enabled	ChatDeflection has been enabled. It will happen for ongoing and any new chat session	n/a
disabled	ChatDeflection has been disabled. It is stopped for any ongoing session as well as for future chat sessions	n/a
started	ChatDeflection attempt has been started for current active session	n/a
ended	ChatDeflection attempt has been ended for the current session	n/a