

# **GENESYS**

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## Widgets Reference

Localization

## Localization

#### Important

For information on how to set up localization, please refer to the Localization Guide.

#### Usage

Use the 'callback' namespace when defining localization strings for the Callback plugin in your i18n JSON file.

In the example below, we demonstrate defining new strings for the 'en' (English) language. You may use any language codes you wish; there is no standard format. When selecting the active language in your configuration, you must match one of the language codes defined in your i18n JSON file. Please note that you must only define a language code once in your i18n JSON file. Inside each language object you should define new strings for each widget.

### Example i18n JSON

```
{
          "CallbackTitle": "Receive a Call",
                              "CancelButtonText": "Cancel",
                              "AriaCancelButtonText": "Cancel",
                              "ConfirmButtonText": "Confirm",
                              "AriaConfirmButtonText": "Confirm",
                              "CallbackPlaceholderRequired": "Required",
"CallbackPlaceholderOptional": "Optional",
                              "CallbackFirstName": "First Name",
"CallbackLastName": "Last Name",
                              "CallbackPhoneNumber": "Phone",
"CallbackQuestion": "When should we call you?",
                              "CallbackDayLabels": [
                                         "Sunday",
"Monday",
                                         "Tuesday"
                                         "Wednesday",
                                         "Thursday",
                                         "Friday",
                                         "Saturday"
                              ],
"CallbackMonthLabels": [
                                         "Jan",
                                         "Feb",
"Mar",
                                         "Apr",
```

```
"May",
                                  "Jun",
                                  "Jul",
                                  "Aug",
                                  "Sep",
"Oct",
                                  "Nov"
                                  "Dec"
                         ],
                         "CallbackConfirmDescription": "You're booked in!",
                         "CallbackNumberDescription": "We will call you at the number
provided:",
                         "CallbackNotes": "Notes",
"CallbackDone": "Close",
                         "AriaCallbackDone": "Close",
                         "Callback0k": "Okay"
                         "AriaCallbackOk": "Okay"
                         "CallbackCloseConfirm": "Are you sure you want to cancel arranging
this callback?",
                         "CallbackNoButtonText": "No",
                         "AriaCallbackNoButtonText": "No",
                         "CallbackYesButtonText": "Yes"
                         "AriaCallbackYesButtonText": "Yes",
                         "CallbackWaitTime": "Wait Time"
                         "CallbackWaitTimeText": "min wait",
                         "CallbackOptionASAP": "As soon as possible",
                         "CallbackOptionPickDateTime": "Pick date & time",
                         "AriaCallbackOptionPickDateTime": "Opens a date picker",
                         "CallbackPlaceholderCalendar": "Select Date & Time",
                         "AriaMinimize": "Callback Minimize",
                         "AriaWindowLabel": "Callback Window",
                         "AriaMaximize": "Callback Maximize",
                         "AriaClose": "Callback Close",
"AriaCalendarClosedStatus": "Calendar is closed",
                         "Errors": {
                                  "501": "Invalid parameters cannot be accepted, please check
the supporting server API documentation for valid parameters.",
                                  "503": "Missing apikey, please ensure it is configured
properly.",
                                  "1103": "Missing apikey, please ensure it is configured
properly.",
                                  "7030": "Please enter a valid phone number.",
                                  "7036": "Callback to this number is not possible. Please
retry with another phone number.
                                  , "7037": "Callback to this number is not allowed. Please retry
with another phone number.",
                                  "7040": "Please configure a valid service name.",
                                  "7041": "Too many requests at this time.",
                                  "7042": "Office closed. Please try scheduling within the
office hours.",
                                  "unknownError": "Something went wrong, we apologize for the
inconvenience. Please check your connection settings and try again."
                                  "phoneNumberRequired": "Phone number is required."
                         }
                 }
        }
}
```