# Widgets Reference

API Events

4/21/2025

# API Events

Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

> ### Important
>
> The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see Widgets Extensions for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');

oMyPlugin.subscribe('Callback.ready', function(e){});
```

| Name | Description | Data | Introduced / Updated |
|------|-------------|------|----------------------|
| opened | The Callback widget has appeared on screen. | metadata | |
| ready | The Callback widget is initialized and ready to accept commands. | n/a | |
| started | When the user has started filling out the Callback widget form or auto pre-filled it. | metadata | |
| submitted | When the user has submitted the form. | metadata | 9.0.002.06 |
| completed | When the Callback widget form is submitted successfully. | metadata | |
| cancelled | When the user has abandoned the interaction by closing the Callback widget before scheduling a callback. | metadata | |
| closed | The Callback widget has been removed from the screen. | metadata | |