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Widgets Reference

API Events

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Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see [Widgets Extensions](#) for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');  
oMyPlugin.subscribe('KnowledgeCenterService.ready', function(e){ /* sample code */ });
```

Name	Description	Data
ready	The KnowledgeCenterService widget is loaded.	n/a
online	The KnowledgeCenterService widget is configured and ready to execute requests.	n/a
sessionChanged	The session started or one of its parameters had changed.	{sessionId: (string), language: (string), media: (string), customer: (string)}
noResultsFound	Search did not return results or results are empty	{query: (string), language: (string), media: (string), knowledgebases: (list of string), sessionId: (string), tenantId: (string)}
documentOpened	Full document content has been requested	{language: (string), knowledgebase: (string), sessionId: (string), tenantId: (string), documentId: (string), document: (object)}
searched	Query has been searched and results provided	{query: (string), language: (string), media: (string), knowledgebases: (list of strings), sessionId: (string), documents: (list of objects)}
suggested	Autocomplete queries have been suggested	{language: (string), sessionId: (string), tenantId: (string), query: (string), categories: (list of

Name	Description	Data
		objects), filters: (object), media: (string), knowledgebases: (list of strings)}
voted	Relevancy feedback has been provided for the search result	{language: (string), sessionId: (string), tenantId: (string), relevant: (boolean), knowledgebase: (string), documentId: (string)}