Widgets Reference

API Events

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API Events

Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

> ### Important
>
> The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see Widgets Extensions for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');

oMyPlugin.subscribe('ClickToCall.ready', function(e){ /* sample code */ });
```

Name	Description	Data	Introduced / Updated
ready	ClickToCall is initialized and ready to accept commands.	API Metadata	
opened	The ClickToCall Widget has been opened.	API Metadata	
closed	The ClickToCall Widget has been closed.	API Metadata	
started	The user has started to fill out the ClickToCall form.	API Metadata	
cancelled	The user has stopped filling out the ClickToCall form and closed.	API Metadata	9.0.002.06
submitted	The user has submitted the form.	API Metadata	9.0.002.06
completed	The ClickToCall Widget form was filled out and a phone number requested.	API Metadata	
expired	The Phone number ClickToCall widget requested has expired.	API Metadata	
minimized	The ClickToCall widget has been changed to a minimized state.	n/a	

Name	Description	Data	Introduced / Updated
unminimized	The ClickToCall widget has been restored from a minimized state to the standard view.	n/a	