Widgets Reference

API Events

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API Events

Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

> ### Important
> The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see Widgets Extensions for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');

oMyPlugin.subscribe('ChatDeflection.ready', function(e){});
```

Name	Description	Data
ready	ChatDeflection is initialized and ready to accept commands	n/a
enabled	ChatDeflection has been enabled. It will happen for ongoing and any new chat session	n/a
disabled	ChatDeflection has been disable. It is stopped for any ongoing session as well as for future chat sessions	n/a
started	ChatDeflection attempt has been started for current active session	n/a
ended	ChatDeflection attempt has been ended for the current session	n/a