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Widgets Reference

API Events

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Once you've registered your own plugin on the bus, you can subscribe and listen for published events. Below we'll quickly register a new plugin on the bus using the global bus object.

Important

The global bus object is a debug tool. When implementing Widgets on your own site, do not use the global bus object to register your custom plugins. Instead, see [Widgets Extensions](#) for more information about extending Genesys Widgets.

```
var oMyPlugin = window._genesys.widgets.bus.registerPlugin('MyPlugin');  
oMyPlugin.subscribe('CallbackService.ready', function(e){});
```

Name	Description	Data
ready	CallbackService is initialized and ready to accept commands.	n/a
scheduled	Callback is scheduled successfully.	200 OK AJAX Response - Schedule Callback . For Callback API v3, refer to 'Responses' in Schedule Callback V3
scheduleError	An error occurred between the client and the server during a callback schedule.	The JSON data returned by GMS Callback server. For more information about these error details refer to the 'Responses' status codes section under Schedule Callback API . For Callback API v3, refer to 'Responses' in Schedule Callback V3
availableSlots	Callback available slots fetched successfully.	200 OK AJAX Response - Query Callback Availability . For Callback API v3, refer to 'Responses' in Availability Callback V3
availabilityError	An error occurred between the client and the server while	The JSON data returned by GMS Callback server. For more

Name	Description	Data
	fetching the available timeslots.	<p>information about these error details refer to the 'Responses' status codes section under Query Availability Callback API.</p> <p>For Callback API v3, refer to 'Responses' in Availability Callback V3</p>